

# BRITISH COUNCIL TRAINING SUITE – RE-CERTIFICATION AWARD

## FREQUENTLY ASKED QUESTIONS

### Who is the Re-certification Award for?

The Re-certification Award is only valid for Agents and Counsellors who have completed the British Council training since March 2019. Anyone who has completed earlier versions of the British Council Agent training are required to complete the full Agent and Counsellor training suite of Assistant, Associate and Certificate levels.

### Why should I re-certify?

It is important that Agents and Counsellors stay up to date with the changes which affect international students in UK education such as the changes to the UKVI system which has taken place in 2021. The training has been updated to highlight the Student route, the new Graduate route and the points-based system.

### What happens if I don't re-certify?

Once your two-year expiry date has passed, you will no longer be a British Council certified agent or counsellor and no longer feature on the British Council Global Agent and Counsellor List.

### How long do I have left to re-certify?

You have **six months to re-certify from your expiry date** by purchasing the Re-certification award on the Agent and Counsellor Training Suite platform. If you do not re-certify within six months, you will be required to take the full training again, starting from the first level (Assistant).

### How long will the Re-certification Award last?

Once you have purchased and completed the Re-certification Award, the award will last for **two years**.

### When will I be re-certified?

You will only be re-certified when you have completed the re-certification award.

### How far in advance can I purchase the Re-certification Award?

You can **purchase the Re-certification Award up to a month before your expiry date**.

**I have purchased the Re-certification Award, how long do I have to complete?**

You have up to a **year to complete the Re-certification Award**. Once completed, you will continue to feature on the British Council Global Agent and Counsellor List.

**How do I sign up?** Certified agents and counsellors visit the Agent and Counsellor Training Suite platform to sign up for the Re-certification award and choose re-certification award from the catalogue today to ensure you stay a certified agent or counsellor.

Find out more about the training suite at [agent-training.britishcouncil.org](https://agent-training.britishcouncil.org)

If you have any further questions please do not hesitate to get in to touch by [emailing the team](#).